

# WATER WATCH

Massachusetts

Fall 2021

## Something To Tweet About

**We've Added Twitter to Aquarion's Social Media Channels**

Now it's even faster and easier to get updates on Aquarion's water service to your home and community, including new offers, events and other opportunities for our customers.

Aquarion has expanded its social media channels to include Twitter. By following, you'll be among the first to know about anything from infrastructure enhancements to the latest water quality reports to timely reminders about water conservation tips.

Though we're already active on Facebook, LinkedIn and YouTube, we've added Twitter to give you an even wider choice of social media platforms for connecting with us.

**See you on Twitter!**



### Follow Us Today!

**Twitter:** [twitter.com/AquarionWater](https://twitter.com/AquarionWater)

**Facebook:** [facebook.com/AquarionWater](https://facebook.com/AquarionWater)

**LinkedIn:** [linkedin.com/company/aquarion-water-company](https://linkedin.com/company/aquarion-water-company)

**YouTube:** [youtube.com/AquarionWaterCompany](https://youtube.com/AquarionWaterCompany)



## Free Water Conservation Kit

Help make your home more water-efficient by ordering one of our free water conservation kits. You'll get a water-saving faucet aerator, dye-tabs to check for leaky toilet tanks, a gauge to see the impact of a dripping faucet, and information on using these waste-reducing tools. Order yours today at [www.aquarionwater.com/kit](http://www.aquarionwater.com/kit).



## Prepare Your Plumbing For The Cold Days Ahead

Frigid temperatures can cause water pipes to freeze and split open if they are not properly protected. Now's a perfect time to make some simple fixes that could save you thousands of dollars in emergency repairs later. Here's how:

- Make sure any pipes that run in or along outside walls are insulated, with no places exposing them to the outside or drafts. This includes inside cabinets and vanities.
- Turn off all outdoor faucets (unless you're sure they have a freeze-proof design).
- Is your water meter in an outdoor pit? If so, make sure that the cover fits tightly, with no cracks to let cold air inside. (And if your meter ever seems frozen or damaged, immediately call Aquarion's Customer Service Center at 1-800-732-9678.)
- On extremely cold days, let your hot and cold water taps drip. Open cupboards and cabinets where water lines run to let the room air prevent freezing.
- Make sure everyone in your household knows how to close the main water shut-off in case a pipe bursts.
- If a pipe freezes, don't try thawing it with an open flame. Instead, wrap it in a towel soaked in hot water, or call a plumber. Flames can easily set surrounding materials on fire.

So, do all you can to keep your plumbing well insulated this winter. You'll save yourself a lot of inconvenience – and, most likely, a lot of money. Learn more at [www.aquarionwater.com/frozenpipes](http://www.aquarionwater.com/frozenpipes)



## Did You Know?

Most U.S. public water systems use small amounts of chlorine to eliminate potentially harmful parasites, bacteria and viruses. The Centers for Disease Control and Prevention consider drinking water chlorination to be one of the ten greatest public health achievements of the 20th century. Most Aquarion systems are treated with chlorine, and we're working to add that treatment level to all remaining unchlorinated systems.

